Residential Staff
Greek Village facilities are staffed by Chapter Resident Advisors. These University staff members provide advice and guidance to our Greek Village chapters, oversee the chapter facility and enforce Greek Life and University policies as needed. These individuals are your direct liaison with the Department of Greek Life.

Maintenance
The Department of Greek Life provides and coordinates all maintenance services for Greek Village facilities. Residents requiring maintenance should submit work requests via the internet at www.ncsu.edu/greeklife. Residents may not make repairs or alterations to the facilities without written permission from the Director of Greek Life as it may create a hazardous situation or constitute a violation of their organization’s lease on the chapter facility.

Emergency Maintenance
The Department of Greek Life provides Emergency Maintenance outside of regular business hours. Residents should contact their Chapter Resident Advisor or call the CRA On-Call at (919) 622-8175. On-call staff will determine if a situation requires an emergency response by our maintenance staff. If for any reason there is no response, please contact NC State University Police at (919) 515-3000.

Facilities Modifications
Modifications to Greek Village chapter facilities, including resident rooms, may only be done with written permission from the Director of Greek Life. This does not included standard decorating. Residents may not physically alter the floors, ceilings, walls, doors, closets and/or light fixtures in Greek Village facilities.

Safety and Security
All exterior doors must remain locked at all times. Exterior doors should not be propped open with the exception of move-in or move-out. Residents should not linger on exterior stairs or emergency exit landings. Residents should lock their room doors whenever leaving the chapter house in order to maintain a safe environment.

Alcohol Policy
North Carolina State law forbids you to use or possess alcoholic beverages if you are under 21 years of age. The possession and/or consumption of alcoholic beverages by those legal age is permitted only within your chapter facility. Exceptions for outdoor events may be granted by the Director of Greek Life. Kegs, empty kegs, and common sources are prohibited. Residents are responsible for the actions of their guests. Use of student fees for purchasing alcohol is prohibited. Consistent with State law, sale of alcohol on University property is also prohibited.

Drug Policy
The Department of Greek Life has a zero tolerance policy for illegal drug use in any Greek Village facility. Possession of drugs, drug paraphernalia, etc., is in direct violation of our residential community standards. Any resident in possession of drugs or drug paraphernalia will be evicted from Greek Village.
Fire Safety
The Department of Greek Life strives to provide and maintain safe residential facilities. Chapter facilities, including resident rooms, are inspected twice per year specifically for fire safety issues. The following items are prohibited inside Greek Village facilities for fire safety reasons: candles, halogen lamps, flammable liquids, gas/fuel cans, gas engines, propane bottles/tanks and fireworks.

Weapons
Firearms and other weapons are prohibited on NC State University property including Greek Village facilities. Residents found to be in possession of weapons will be evicted from Greek Village facilities and reported to NC State Campus Police.

Furniture
Any University-provided bedroom furniture may not be removed from the room or stored in other areas of the chapter house. Cinder blocks or other materials may not be used to elevate beds. Loft construction is only permitted in Pi Kappa Phi so long as lofts are not attached to ceilings or walls.

Glass Bottles
Glass bottles are strictly prohibited in Greek Village facilities and on Greek Village property as they present significant potential safety hazards. Residents and/or Greek Village chapters will face judicial sanctions for possession of glass bottles.

Guests
Residents and chapters are responsible for any guests admitted to their house. Guests must abide by all Greek Village policies.

Pets
Pets are not permitted in Greek Village facilities, except fish in properly maintained, clean aquariums, maximum not to exceed 10 gallons total capacity per room and registered/trained guide dogs.

Room Decorating
All carpet, furniture and other miscellaneous personal items used in Greek Village facilities should be fire retardant. Wood paneling, particle board, room partitions, space heaters and decorations (such as parachutes, fish nets, ceiling fans and an excessive number of posters) are not allowed. Power strips with built in circuit breakers are permitted if needed. No furniture or decorations should inhibit entry or exit in any manner. Room furnishings may only be used in ways appropriate to their construction. Residents may not nail, screw or drill anything into building walls.

Smoking Policy
Smoking is PROHIBITED inside all Greek Village houses as of September 1, 2008 per North Carolina State Law and NC State University Policy.
Cable Television Services
Cable television includes more than 100 digital and HD channels of entertainment, news and information, including four local channels. In Greek Village, every resident is charged $46 per term for cable. All bedrooms and common areas in the house are activated.

Since OIT upgraded to digital and HD channels, analog TVs will no longer receive WolfTV channels. For your TV to receive digital channels, you will need a TV with a digital tuner or a digital tuner converter box for your TV. Most newer TV models already have a digital tuner built in. For more information about compatible TVs and tuner converter boxes, visit the WolfTV website.

ResNet High-Speed Campus Internet
The Residential Network (ResNet) is the residential computer network service provided to students living on campus. ResNet allows you to connect your personal computer directly to NC State’s computer network and, through the University network, to the Internet. ResNet is automatically provided to all students living in Greek Village. To use ResNet, you must have an Ethernet cable. Wireless Internet service is also available. System requirements and other information are available on the ResNet website. During check-in, if you need assistance with your network connection or need antivirus software installed, please call the NC State University Help Desk at (919) 515-HELP (4357) or bring your computer by the OIT Walk-in Center located in the West Dunn Building. After check-in, students should contact ResNet for help by sending an email or calling the NC State University Help Desk at (919) 515-HELP (4357).

Parking
The University requires all vehicles on campus to display permits during business hours of 7 a.m. - 5 p.m. Monday to Friday. Parking lots in Greek Village are permitted by the NC State Department of Transportation and require a “P” or Perimeter parking permit. All members of fraternities and sororities that reside in Greek Village are eligible to purchase a permit. Please contact NC State Transportation directly to purchase your permit. They can be reached by phone at (919) 515-3424 or via email.

To support and encourage all fraternity and sorority members’ participation in chapter meal plans, to allow for alumnae and advisors to visit houses during the week, and to provide greater service to live-in staff, Transportation is providing the following allowances in Greek Village as of March 17, 2014.

Additional Parking Permits Valid at Meal-Time
Fraternity/Sorority members who currently have CD, CC, DD or W permits are eligible to park in Greek Village parking lots during established breakfast and lunch meal times: Monday-Thursday from 7-9am and 11am-2 pm, and on Friday from 7-9am and 10am-2pm.

Members with No Parking Permit
Members who do not currently live in Greek Village, and do not have a parking permit may purchase a Varsity Lot (V) permit. The V permit is valid in Greek Village parking lots during
established breakfast and lunch meal times. Members can park in the Varsity Lot throughout the day and walk over to Greek Village if parking is limited. A Varsity permit may be purchased at the Transportation Office, 2721 Sullivan Drive. This is the least expensive permit available to students valid during business hours.

**Guest/Visitor Parking**
Any chapter may request up to two Visitor spaces be installed in close proximity to the house. No permit will be required; spaces will be managed by the chapter. Chapters will be responsible for charges associated with the reserved space for the current “P” permit rate. If chapters are expecting any additional visitors, they can purchase daily permits for $5 per day at the Visitor Information Centers on the Main Campus - Stinson Drive (pdf) or Centennial Campus - Varsity Drive (pdf), as well as the NCSU Transportation Office located at 2721 Sullivan Drive in the Administration I building. Transportation Customer Service operates from 7 a.m. - 5 p.m., Monday through Friday.

**Staff Permit/RD Space**
Houses have the option to install up to 2 RD spaces in close proximity to the house. An RD permit is required between the hours of 7 a.m. and midnight. The RD permit is valid on campus outside of the reserved space as well. Transportation’s will sell RD space to designated for staff; i.e., house director and cook.

To avoid a ticket, please make arrangements to get the proper permit. Requests for Guest or RD spaces should be emailed to Greek Life.

*NOTE: Parking or driving on the grassy areas of Greek Village is prohibited without written permission from the Director of Greek Life.*

**IMPORTANT NUMBERS**

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Department of Greek Life</td>
<td>(919) 513-2910</td>
</tr>
<tr>
<td>University Police</td>
<td>(919) 515-3000</td>
</tr>
<tr>
<td>After Hours/Emergency Maintenance</td>
<td>(919) 622-8175</td>
</tr>
<tr>
<td>Com Tech (Cable TV, Phone Service)</td>
<td>(919) 515-7099</td>
</tr>
<tr>
<td>Transportation</td>
<td>(919) 515-3424</td>
</tr>
<tr>
<td>Res Net</td>
<td>(919) 515-4357</td>
</tr>
<tr>
<td>NC State Fire Protection (Non-Emergency)</td>
<td>(919) 515-2568</td>
</tr>
<tr>
<td>NC State Counseling Center</td>
<td>(919) 515-2423</td>
</tr>
</tbody>
</table>